

05 January 2024

**Our Ref: FOI 240**

## **Request**

We received your request on 13 December 2023 for the following information:

*I wish to ask the following -*

*The number of correspondences, including telephone calls, letters and emails, received by Newtownabbey 1 NIHE office from each of the 5 MLAs for South Antrim in the last 12 months.*

*The number of correspondences, including telephone calls, letters and emails, received by Newtownabbey 2 NIHE office from each of the 5 MLAs for South Antrim in the last 12 months.*

*The number of correspondences, including telephone calls, letters and emails, received by Antrim NIHE office from MP for South Antrim in the last 12 months.*

*The number of correspondences, including telephone calls, letters and emails, received by Newtownabbey 1 NIHE office from the MP for South Antrim in the last 12 months.*

*The number of correspondences, including telephone calls, letters and emails, received by Newtownabbey 2 NIHE office from the MP for South Antrim in the last 12 months.*

*The number of correspondences, including telephone calls, letters and emails, received by NIHE maintenance department from the MP for South Antrim.*

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

## **Our response**

This is not a complete reflection as we do not measure the number of telephone calls and direct emails received directly by staff in each office. Some staff have also responded directly to queries to their individual mobile devices. The figures below are reflective of the number of emails received in each of the office's general mailboxes in the last 12 months.

Also, just to note the FOI did not request the number of correspondences received by Antrim NIHE office from each of the 5 MLAs in South Antrim in the last 12 months. I have included this below as these figures contributed to the previous FOI request (FOI\_215).

*The number of correspondences, including telephone calls, letters and emails, received by Antrim NIHE office from each of the 5 MLAs for South Antrim in the last 12 months.*

**Trevor Clarke – 164**

**Steve Aiken – 14**

**Pam Cameron – 19**

**Declan Kearney – 33**

**John Blair – 19**

*The number of correspondences, including telephone calls, letters and emails, received by Newtownabbey 1 NIHE office from each of the 5 MLAs for South Antrim in the last 12 months.*

**Trevor Clarke – 0**

**Steve Aiken – 0**

**Pam Cameron – 0**

**Declan Kearney – 0**

**John Blair – 0**

*The number of correspondences, including telephone calls, letters and emails, received by Newtownabbey 2 NIHE office from each of the 5 MLAs for South Antrim in the last 12 months.*

**Trevor Clarke – 0**

**Steve Aiken – 5**

**Pam Cameron – 9**

**Declan Kearney – 1**

**John Blair – 1**

*The number of correspondences, including telephone calls, letters and emails, received by Antrim NIHE office from MP for South Antrim in the last 12 months.*

**Paul Girvan - 13**

The number of correspondences, including telephone calls, letters and emails, received by Newtownabbey 1 NIHE office from the MP for South Antrim in the last 12 months.

**Paul Girvan –2**

*The number of correspondences, including telephone calls, letters and emails, received by Newtownabbey 2 NIHE office from the MP for South Antrim in the last 12 months.*

**Paul Girvan -74**

*The number of correspondences, including telephone calls, letters and emails, received by NIHE maintenance department from the MP for South Antrim.*

**I am not able to provide a breakdown for Maintenance queries due to the way records are kept. All types of contact are included in the figures supplied.**

This concludes our response.